Modern Work FAQ - Microsoft 365 Security and Compliance

Frequently Asked Questions

Last updated July 29, 2024

This document is for informational purposes only. MICROSOFT MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS SUMMARY.

Microsoft provides this material solely for informational and marketing purposes. Customers should refer to their agreements for a full understanding of their rights and obligations under Microsoft's Volume Licensing programs. Microsoft software is licensed not sold. The value and benefit gained through use of Microsoft software and services may vary by customer. Customers with questions about differences between this material and the agreements should contact their reseller or Microsoft account manager. Eligibility for Software Assurance benefits varies by offering and region and is subject to change. The terms and conditions of your Volume License Agreement and the terms and conditions under which any specific Software Assurance benefits are offered take precedence in the case of any conflict with the information provided here. For eligibility criteria and current benefit program rules, see the Microsoft Product List.

Microsoft 365 Security and Compliance

Microsoft 365 E5/A5 Compliance

1. What is included in the Microsoft 365 E5/A5 Compliance SKU?

Microsoft 365 E5/A5 Compliance includes the following as an add-on to Microsoft 365 E3/A3:

- eDiscovery (Premium) (previously Advanced eDiscovery)
- Audit (Premium) (previously Advanced Audit)
- Insider Risk Management
- Communication Compliance
- Information Barriers
- Customer Lockbox
- Privileged Access Management
- Microsoft Defender for Cloud Apps (formerly MCAS)
- Communication DLP (Teams chat and channel conversations)
- Data Lifecycle Management (previously Information Governance)
- Customer Key
- Advanced Message Encryption
- Endpoint DLP
 - Information Protection and Governance:
 - Records Management
 - o Rules-based automatic classification
 - Machine Learning-based automatic classification

2. Since I can buy the new SKUs for a subset of users, does the guidance for tenantlevel service apply?

Yes. The <u>Microsoft 365 guidance for security & compliance - Service Descriptions | Microsoft Learn</u> has been updated to reflect the new services and licensing options.

3. Are there any pre-requisites to purchasing Microsoft 365 E5/A5 Compliance SKUs?

Yes. The pre-requisite licenses are documented in the Product Terms.